

Making Headway – Our Ways of Working

The following diagram and text remind us of the way of working when presented with, and solving, a problem. It helps us to always remember to explore the root cause of a problem, issue or success — not jumping to conclusions without evidence — reminds us to work on a single target, to collaborate and work with aligned purpose, and remember systems theory so corrections are made along the way, so we set ourselves up as well as possible to meet targets and goals.

This model helps us whether designing interventions, resolving relationship conflicts, or exploring innovative and creative options, and gives us a strong platform as we develop and enhance ways of working across our entire squad or within a team. It reminds us of the importance of role clarity, having a unified and compelling purpose, ensuring we have a clear, concrete plan with a clear pathway to success.

The diagram is provided to focus our attention on what we are building, why that is important, and what role each of us must play. We are reminded to be clear, competent and confident. We are also reminded of the importance of good quality problem-solving techniques, focusing our attention on one thing at a time, and developing self-correcting systems that help us meet targets and goals. These aspects are especially important if we are to guide our students to achieve their goals and if we are to work effectively towards our own professional capability goals for the year. Following are some examples of problem solving, leadership and management strategies that serve us well integrated into our practice at Darling Point Special School. All staff should consider each diagram and <https://www.bing.com/videos/riverview/relatedvideo?&q=making+headway+clarity+confidence&&mid=F18B5A56D76DAA495209F18B5A56D76DAA495209&&FORM=VRDGAR>

Making headway needs...

CLARITY

COMPETENCE

CONFIDENCE

- ❖ Root cause analysis
- ❖ Work on a single target
- ❖ Agree to do
- ❖ A self-correcting system to meet targets and goals

Create a
blueprint

Focus on
one
problem
at a time

